



Domestic Reverse Osmosis System Warranty

Subject to the conditions and limitations described below, Canature WaterGroup™ warrants its AquaFlo® Reverse Osmosis Drinking Water Treatment Systems (excluding membrane and cartridge filters), when installed in accordance with Canature WaterGroup™ specifications, to be free from defects in materials and workmanship under normal use within the operating specifications for a period of two (2) years from the date of purchase (with bill of sale). This warranty shall apply to the original enduser of the system only.

Other than the membrane and cartridge filters, any part found defective within the terms of this warranty will be repaired or replaced by Canature WaterGroup™. If any part is found defective, Canature WaterGroup™ also reserves the right to replace the drinking water appliance with a comparable Canature WaterGroup™ drinking water system of equal or greater quality. You pay only freight for repaired or replaced parts from our factory.

This warranty shall not apply to any part damaged by accident, fire, flood, freezing, Act of God, bacterial attack, membrane fouling and/or scaling, sediment, misuse, misapplication, neglect, alteration, installation, or operation contrary to our printed instructions, or by the use of accessories or components which do not meet Canature WaterGroup™ specifications. If the drinking water system is altered by anyone other than Canature WaterGroup™ the warranty shall be void.

ALL IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION WARRANTIES OF MERCHANTABILITY AND FITNESS FOR PARTICULAR PURPOSE, ARE LIMITED TO THE DURATION OF THE PERIOD SPECIFIED ABOVE FOR THE PARTS DESCRIBED IN THIS LIMITED WARRANTY.

As a manufacturer, we do not know the characteristics of your water supply. The quality of water supplies may vary seasonably or over a period of time. Your water usage may vary as well. Water characteristics can also change if the drinking water appliance is moved to a new location. For these reasons, we assume no liability for the determination of the proper equipment necessary to meet your requirements, and we do not authorize others to assume such obligation for us. Further, we assume no liability and extend no warranties, express or implied, for the use of this product with a non-potable water source or a water source which does not meet the conditions for use as described in the Owners Guide.

CANATURE WATERGROUP'S™ OBLIGATIONS UNDER THIS WARRANTY ARE LIMITED TO THE REPAIR OR REPLACEMENT OF THE FAILED PARTS OF THE DRINKING WATER SYSTEM, AND WE ASSUME NO LIABILITY WHATSOEVER FOR DIRECT, INDIRECT, INCIDENTAL, CONSEQUENTIAL, SPECIAL, GENERAL OR OTHER DAMAGES.

Canadian Head Office:
855 Park Street, Unit 1
Regina, SK S4N 6M1

US Head Office:
9760 Mayflower Park Drive
Suite 110, Carmel, IN 46032

Toll Free: 1-877-288-9888
Website: canaturewg.com

Return of Goods:

An authorization number must be obtained before returning any merchandise. NOTE: All material returned to Canature WaterGroup™ must be returned freight prepaid. Upon inspection, if our warranty department determines the goods to be defective under the terms of this warranty, the warranty shall be limited to the defective parts to be repaired, replaced, or credited at Canature WaterGroup's discretion. You pay only freight to return defective parts to our factory and local dealer charges, including but not limited to labor charges, travel and transportation expenses, and handling fees.

Some State & Provincial jurisdictions do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. Similarly, some State & Provincial jurisdictions do not allow exclusion of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights, which vary from jurisdiction to jurisdiction. Consult your authorized Dealer for warranty and service information.

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